



## Health & Safety Disclaimer

The following Health & Safety Disclaimer applies to all goods and services supplied by Brain Recovery Zone Ltd, a company incorporated in England with company number 12356427, whose registered office is at Regent's Court, Princess Street, Hull, England, HU2 8BA.

- 1.1 The contents of this website contains generalised information regarding brain injury and recovery from brain injury. The information on this website and within the Brain Recovery Zone software, embedded within the VR Headsets, is not intended to be a substitute for professional medical advice, treatment or rehabilitation.
- 1.2 To the fullest extent permitted by law, the content of this website and in the Brain Recovery Zone products and services is provided without any representations or warranties whether expressed or implied. Brain Recovery Zone Limited do not warrant that the content is complete, true, accurate or up to date at all times.
- 1.3 **ALWAYS READ AND FOLLOW THE ADVICE DETAILED IN THE MANUFACTURER'S USER GUIDE PROVIDED WITH THE VR HEADSET AND FOLLOW ALL INSTRUCTIONS DETAILED THEREIN IN RELATION TO PROPER USE OF THE VR HEADSET, AND IN PARTICULAR THE SAFETY WARNINGS.**
- 1.4 You should not use the VR Headset when under the influence of alcohol or drugs, as these factors can increase your risk of potential issues.
- 1.5 Always be aware of your surroundings before beginning use and while using the VR Headset. Use caution to avoid injury and remain seated. Do not use the product near stairs, windows, heat sources or other hazardous areas.
- 1.6 Consult with a doctor before using if you are pregnant, elderly or have other health conditions that may be affected by use of a VR Headset.
- 1.7 Our products are not recommended for use by children under 12 years of age.
- 1.8 The product is not intended for extended use beyond 30 minutes at a time. Always rest for at least 10 minutes between uses. Adjust resting periods and frequency if you experience any discomfort.
- 1.9 Stop using the product immediately if you experience visual abnormalities (diplopia and distortion, eye discomfort or pain etc), excessive sweating, nausea, vertigo, palpitations, disorientation or loss of balance.
- 1.10 Stop using the product immediately and seek medical attention if the following symptoms occur: epilepsy seizure, loss of consciousness, convulsions, involuntary movements, dizziness, disorientation, nausea, somnolence, fatigue, eye pain or discomfort, eye twitching, visual abnormalities, itchy skins or swelling, loss of balance or impaired hand eye co-ordination.
- 1.11 At all times comply with the strict prohibition of use of wireless equipment in medical and healthcare facilities, and shut down the equipment and its accessories.
- 1.12 Radio waves generated by this product and its accessories may affect the normal operation of implantable medical devices or personal devices, such as pacemakers, cochlear implants, hearing aids etc. Please consult the medical device manufacturer about the restrictions on the use of this product if you use these medical devices. Keep a distance of at least 15cm from the implanted medical devices (such as pacemakers, cochlear implants etc.) when this

product and any accessories are connected. Stop using the VR Headset immediately if you become aware of any interference with your medical device.

- 1.13 Do not use the VR Headset with accessories provided by third party manufacturers, including power supplies and data cables. Use of unauthorised accessories may result in a risk of fire or other damage.
- 1.14 Do not use high volume for extended periods of time to prevent possible hearing damage.
- 1.15 You must not rely on the information on this website as an alternative to medical advice from your doctor or other professional healthcare provider and if you have any specific questions about any medical matter you should consult your doctor or other professional healthcare provider.
- 1.16 Do not delay seeking, or disregard, medical advice or discontinue medical treatment because of information on the Brain Recovery Zone website.
- 1.17 Use of the Brain Recovery Zone products and services other than in accordance with the User Guide provided with the product, the Terms & Conditions and/or this Health & Safety Disclaimer may void your warranty.
- 1.18 For details of product liability insurance and legal limitations on liability please refer to the Terms & Conditions at <https://www.brainrecoveryzone.com/pdfs/BRZ-Terms-and-Conditions.pdf>.